



Stockton-on-Tees
BOROUGH COUNCIL

Animal Welfare Service

ENVIRONMENT SELECT COMMITTEE

**REVIEW OF ANIMAL WELFARE SERVICE & DOG
FOULING**

MONDAY 22nd SEPTEMBER 2008

MARK BERRY

PRINCIPAL ENVIRONMENTAL HEALTH OFFICER



INVESTOR IN PEOPLE



2003-2004
Rethinking Construction
2004-2005
Crime and Disorder Partnerships

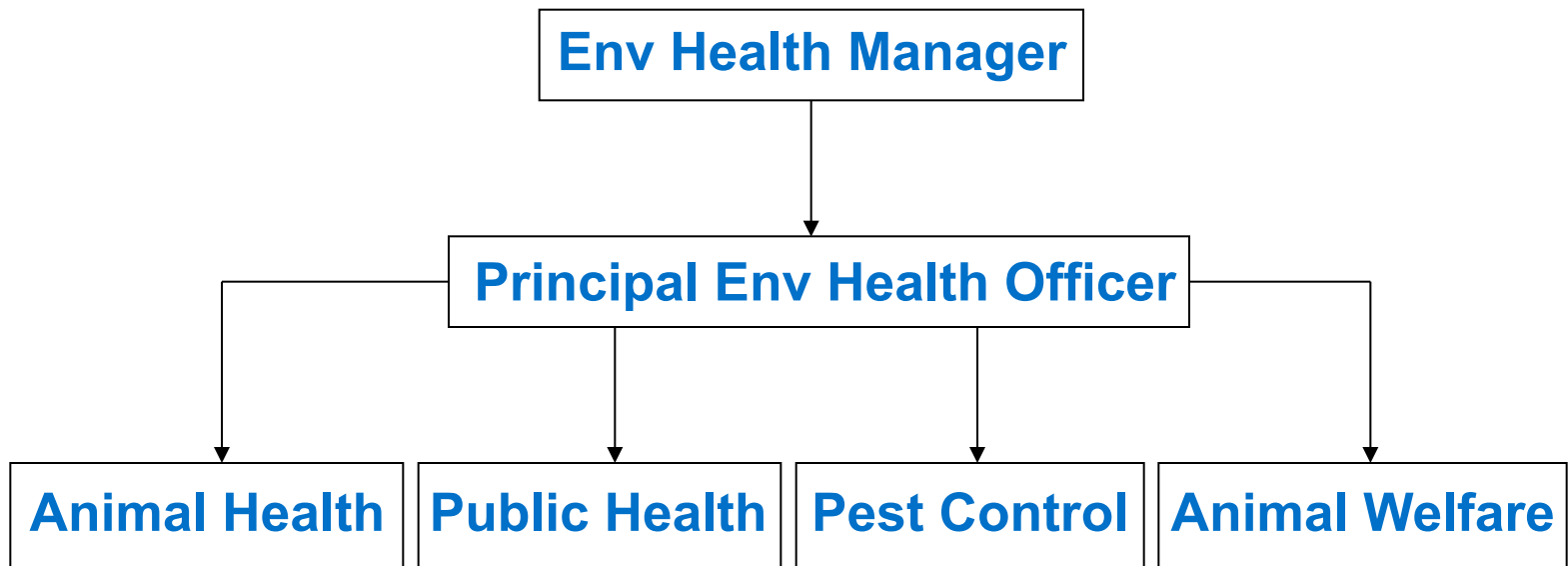
Animal Welfare Service

Animal Welfare

- Service Structure
- Service Provision
- Service Demand / Performance
- Issues to Consider

Animal Welfare Service

Service Structure



Animal Welfare Service

Service Structure

- 2 x Animal Welfare Officers

Michelle Johnson Tel: 528373
Derek Hall Tel: 526557



- 2 x Animal Collection / Enforcement Officers

Craig Smith Tel: 526738
Robin Hunter Tel: 526509



Animal Welfare Service

Service Provision

- **Stray dogs – 24/7 service**
- **Strays - other Animals**
- **Handover - of all animals**
- **Dog fouling - education / enforcement**
- **Animal welfare issues - cruelty / abandonment / welfare offence**
- **Nuisance complaints relating to all animals**
- **Dangerous Dogs – dog attacks**
- **Micro-chipping - low cost and free micro-chipping**
- **Neutering - low cost and free neutering**
- **Promote responsible pet ownership – education, advice**
- **Animal licensing - boarding / riding / pet shops etc.**

Animal Welfare Service

Service Demand / Performance

- Total number of service requests received in the last seven years

Year	2001/2	2002/3	2003/4	2004/5	2005/6	2006/7	2007/8
No. Of Requests	1115	1326	1086	1923	2184	2635	2536

Animal Welfare Service

Service Demand / Performance

- Breakdown Of Dog Service Requests = 2212

Complaint Type	2007/8	Complaint Type	2007/8
Stray at comp	119	Fouling area based	323
Stray at recep	28	Fouling ind public	115
Stray in area	197	Fouling private pro	46
Handover	153	Welfare complaint	128
Dangerous dogs	96	Bin request / rep	40
Neutering	297	Sign request / rep	44
Micro-chipping	527	Abandonment	5
Re-homing	14	Comp about service	4
Advice/ educate	75	Compliment	1

Animal Welfare Service

Service Demand / Performance

- Breakdown Of Other Animal Service Requests = 324

Complaint Type	2007/8	Complaint Type	2007/8
Stray at comp	20	Fouling	2
Stray at recep	0		
Stray in area	9		
Handover	64	Welfare complaint	81
Re-homing	31	Neutering	37
Advice/ educate	64	Micro-chipping	16

Animal Welfare Service

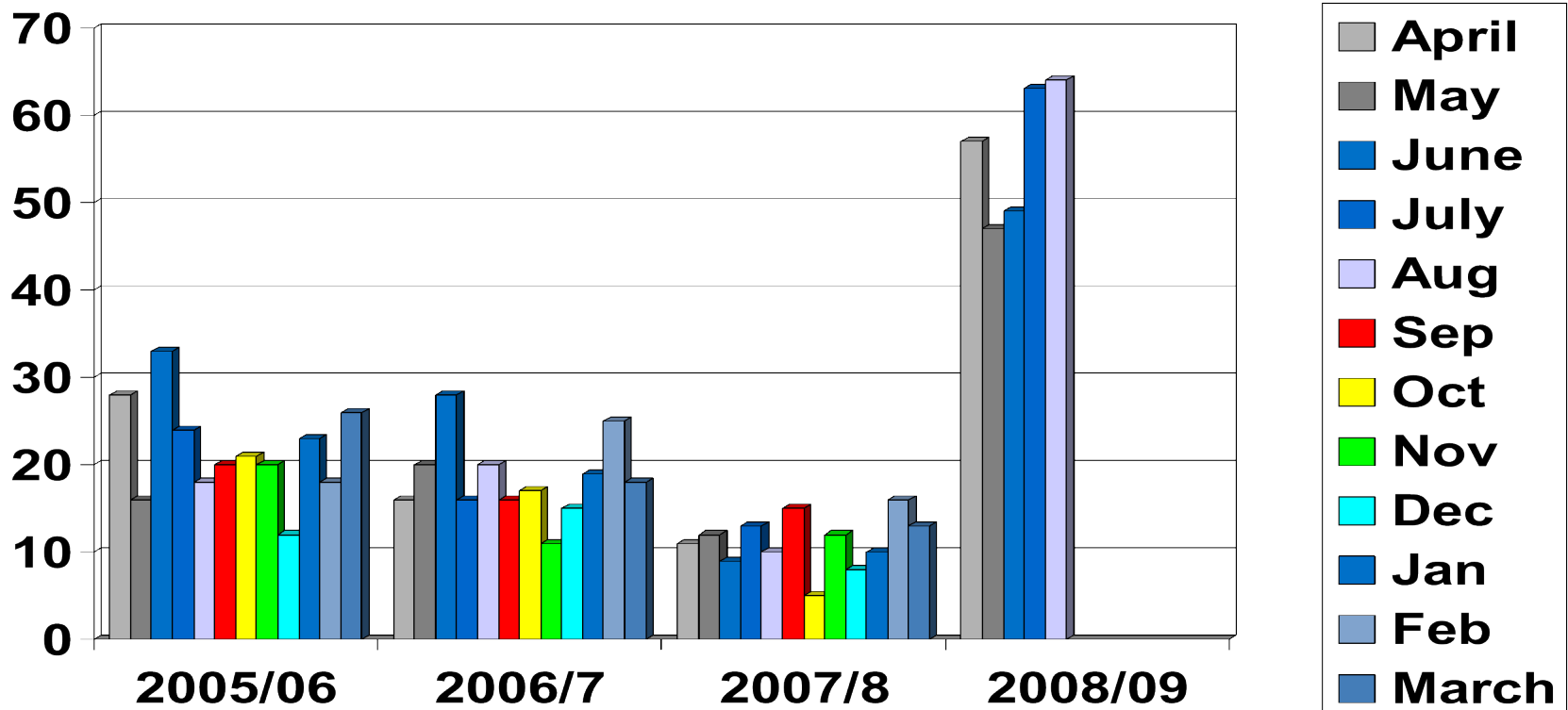
Service Demand / Performance

- Service requests received in the last seven years for stray dogs

Year	2001/2	2002/3	2003/4	2004/5	2005/6	2006/7	2007/8	2008/9 Up to 31/8/08
Stray Dogs	245	229	290	303	259	221	134	280

Animal Welfare Service

Service Demand / Performance



Stray Dog Figures – Monthly

Animal Welfare Stray Dog Stats	1 st April – 30 th Aug 2008		1 st April – 30 th Aug 2007		Increase (%)	
Total Number Of Dogs	335		88		247 (281%)	
	Strays	Handovers	Strays	Handovers	Strays	Handovers
	280	55	55	33	225 (409%)	22
Returned To Owner	189	0	31	0	156 (503%)	0
Retained By Finder	11	0	2	0	9	0
Dogs Trust Kennels	42	0	19	1	23	-1
Re-homed By Us	21	17	2	8	19	9
Currently In Our Kennels	0	0	0	0	0	0
Put To Sleep	14	38	1	24	13	24
Referred To Other LA	3	0	0	0	3	0

April – Aug 08 Breakdown	Security Centre	Animal Welfare
Initial Contact For Stray Dogs	128	152
Returned To Owner	67	122
Retained By Finder	1	10

Breakdown Of Dogs Received By Security Centre Out Of Hours By Day April – Aug 08						
Mon	Tue	Wed	Thur	Fri	Sat	Sun
15	9	7	13	11	34	39

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Service Demand / Performance

- Performance is measured against a number of targets contained within the Environmental Health Service Plan as part of the Quality Management System

ENVIRONMENTAL HEALTH UNIT PLAN

SECTION: Animal Welfare

OBJECTIVE: Investigate Animal Health and Welfare complaints and raise profile of service

Area of Work	Objective	2003/4/	2004/5	2005/6	2006/7	2007/8
1. Respond to dog complaints	Anticipated Service Requests	1287	1321	1930	2321	2212
	Respond within 5 days	91%	91%	92%	92%	89%
	Prosecutions/ Formal Cautions	5	7	2	1	2
	% of stray dogs returned to owner	24%	11.5%	14.2%	22.1%	24.3%
2. Respond to complaints about other animals	Anticipated Service Requests	255	234	254	314	324
	Respond within 5 days	96%	95%	95%	93%	95%
	Prosecutions	0	1	0	1	0
3. Enforce the Dogs Fouling of Land Act	Public area dog fouling complaints	357	403	378	345	438
	Reduction in dog fouling complaints from previous year	- 4% (357/370)	+ 13% (403/357)	-6 % (378/403)	- 9% (345/378)	+27.0% (438/345)
	Patrols	152	362	832	867	642
	Warning letters sent (based on information from public)	135	160	122	87	103
	Fixed penalty notices	19	53	26	14	8
	Prosecutions	2	0	0	0	0
	4. Increase the number of identifiable animals	Dogs micro chipped	387	242	440	696
Other animals micro chipped	51	24	27	15	16	
5. NCDL Neutering partnership	Dogs neutered	34	45	136	236	236
	Other Animals	0	17	21	10	39
6. Inspect Animal Premises	Inspect all premises due	3	10	9/9	9/9	7/9
7. Education	School Visits/ Talks/ Crucial crew	6	10	11	15	12

Animal Welfare Service

Issues For Consideration

- **Resource issues arising from the transfer of full responsibility for stray dogs since April 08**
- **Level of service provision for stray dogs (specifically out of hours) since April 08**
- **Increase in dangerous dog complaints.**
- **Long term service plan for service.**

Animal Welfare Service

Dog Fouling

- Service History
- Service Provision
- Service Requests / Performance
- Issues to Consider

Animal Welfare Service

Service History

- **Dogs Fouling of Land Act – introduced 2nd July 2001**
- **7500 signs installed – Feb 02 – May 03. 120 new dog bins installed March – May 02**
- **120 new dog bins installed March – May 02**
- **High profile radio, TV & Billboard campaigns undertaken, Sep 02 & Sep 03. NRF areas Nov 2005**



SOME THINGS JUST CANNOT BE TAUGHT...

PICK UP OR

IT'S A FOUL BUSINESS

STOCKTON-ON-THE-WATER BOROUGH COUNCIL

£50 FINE
you don't!



Animal Welfare Service

Service History

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- **7500 signs installed – Feb 02 –May 03. 120 new dog bins installed March – May 02**
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- **Community Wardens trained on FPN enforcement Oct 02**
- **Viewpoint survey July 03 & 6000 dog owner campaign Jan 04**

Animal Welfare Service

Service Provision

- **1 x Animal Collection / Enforcement Officers appointed Aug 2002**
- **Further Animal Collection / Enforcement Officer appointed July 04**
- **July 04 officers above, patrol on a split shift system from 6.30 am through to 8.00pm Mon – Fri with an additional 9 hours of enforcement being undertaken on a weekend.**

Animal Welfare Service

Service Provision

- **Officers carry out routine patrols on ward by ward basis**
- **Intelligence led investigation of complaints based on information from complainants via hotline 526575**
- **Hot spot areas targeted via use of large temporary signs in conjunction with patrols**



Stockton-on-Tees
BOROUGH COUNCIL

ATTENTION

**DOG FOULING
PATROLS ARE
CURRENTLY
TARGETING
THIS AREA**

TEL: 526576/526575



Stockton-on-Tees
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Stockton-on-Tees
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ATTENTION

**PLEASE
ENSURE YOU
PICK UP
AFTER YOUR
DOG**

TEL: 526576/526575



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Stockton-on-Tees
BOROUGH COUNCIL

ATTENTION

**FOR FURTHER
INFORMATION OR TO
REPORT AN
IRRESPONSIBLE DOG
OWNER CONTACT THE
ENVIRONMENTAL
HEALTH UNIT ON:**

TEL: 526576/526575



Stockton-on-Tees
BOROUGH COUNCIL

Animal Welfare Service

Service Requests / Performance

Year	2001/2	2002/3	2003/4	2004/5	2005/6	2006/7	2007/8
Fouling complaints	435	370 - 15%	357 - 4%	403 + 13%	378 - 6%	345 - 9%	438 + 27%
Warning Letters	-	134	135	160	115	87	103
FPN's	1	11	19	53	26	14	8

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Dog Fouling - Issues For Consideration

- Council's current policy / actions to tackle dog fouling.
- Resources available for bins, campaigns and enforcement
- Consideration regarding the adoption of Dog Control Order provisions of the Clean Neighbourhoods & Environment Act 2005 to tackle certain dog fouling issues
- Lobbying for national policy or strategy with lead taken by central government, i.e. national campaigns